



REFUND POLICY

POLICY STATEMENT

1. This policy applies to registration fees paid directly to Woodstock Soccer Club whether on line or in person.
2. This policy is intended to allow a reasonable period of time following registration for parents/players to withdraw while still safeguarding the financial stability of the club.
3. Once registration numbers are determined, WSC commits to expenditures that are not recoverable to the club if/when a member withdraws.
4. All refund requests must be made in writing and sent by email to wscadministrator@woodstocksoccer.com by the individual that paid the fee. 3 to 4 weeks must be allowed for refunds to be processed.
5. An administrative fee of \$30.00 will be charged on approved refunds.
6. The final amount of any refund will be at WSC's discretion.

YOUTH HOUSE LEAGUE REFUND POLICY

FULL REFUND

- Paid registration fees will be fully refunded IF Woodstock FC is unable to run an advertised program.

NO REFUNDS

- If request is received **14 days or less, prior** to a program start
- Once the season has begun
- If a player is suspended or expelled under WSC's discipline policy or code of conduct rules
- Due to the cancellation of games or practices resulting from inclement weather

PARTIAL REFUND

- Registration fee minus the club administrative fee will be given, if a request is received **15 days or more, prior** to a program start
- Registration fee minus games already played plus the administration fee will be given, if a player must withdraw due to medical reasons or injury. The request must be received within 10 days of the injury occurring and medical documentation and WSC incident report shall be provided.

COMPETITIVE LEAGUE REFUND POLICY

1. Subsequent to a player accepting a place on a Competitive team through the registration and payment process, there will be NO refund at any point thereafter if a player or parent disagrees with the player's coach, team or tier placement.
2. There will be no refund or transfer for a registration fee if a player is suspended or expelled from Ontario Soccer or WSC under the respective discipline or code of conduct policies.