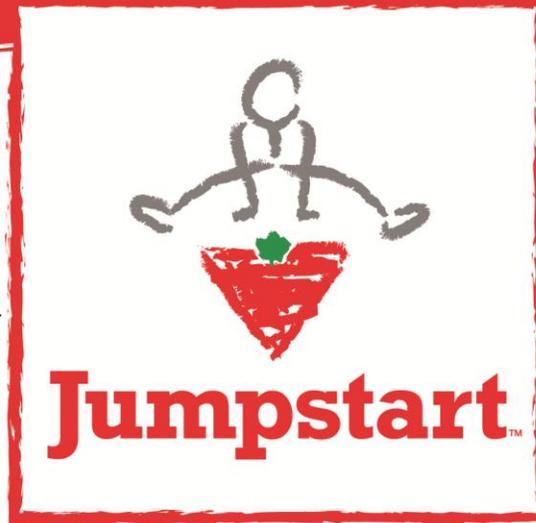


## WHERE CAN I APPLY FOR FUNDING?

Go to [jumpstart.canadiantire.ca](http://jumpstart.canadiantire.ca) and click on the **Apply** button or the **How To Get Help** tab.



## WHAT PROOF OF FINANCIAL NEED DO I PROVIDE?

The financial documents that should be provided are **ONE** of the following for each income earner of the family unit:

- A prior year T4 statement,  
OR
- An income assessment,  
OR
- 3 consecutive pay stubs.

## HOW DO I KNOW IF I AM ELIGIBLE TO APPLY?

If you can answer “**Yes**” to the following questions, you may be eligible for funding:

- Is the child on whose behalf you are applying between the ages of 4-18?
- Is the funding that you require for a program involving a sport or physical activity?
- Is your family in a demographic that would be considered in financial need (as defined by Government guidelines)? Click on the **Click here** link in the **Want to Apply** section of our website to see if you meet the financial need criteria.

## HOW DO I SUBMIT AN APPLICATION?

When all details have been provided, including proof of financial need, the requested amount and the name of the organization providing the programming, you will be able to complete the application by clicking on the **Submit** button.



## FREQUENTLY ASKED QUESTIONS

### Can I apply directly to a Jumpstart Chapter?

Yes. However, it is highly recommended that you use the online application, since this method enables us to effectively track applications and automatically notifies you when you have been approved for funding if you opt to receive communication from Jumpstart.

### Should I register my child for a program before I apply?

If you register and are not approved, you will be responsible for paying the fee. As a best practice, you should ensure that the organization providing the program is prepared to hold a place for your child pending funding from Jumpstart.

### Why did our family income qualify before, but not now?

As a charity, Jumpstart does not have the resources to perform financial assessments. We follow Revenue Canada’s Low Income Cut-off (LICO) for our electronic application. In communities where our Community Partners have the resources and processes to conduct financial assessments, they are more than welcome to work with you.

### Am I able to apply for more than one child?

Yes. Click on the **Add Another Child** button before you click on the **Submit** button. When you are done adding children, click on the **Submit** button.

### How long does it take to process an application?

It typically takes six to eight weeks to process an application.

### How do I know if my application was submitted?

If you did not receive a confirmation number, the application was not submitted. The information (financial and child details) was not saved as a record in our system and you will need to complete the electronic application again.

### How can I determine the status of my application or the status of a cheque?

Send a note to [jumpstart\\_admin@cantire.com](mailto:jumpstart_admin@cantire.com) and include the confirmation number that you were given. We will let you know the status.

### What do I do if I cannot find the organization receiving payment (the Payee) when I am creating a payment record?

Notify [jumpstart\\_admin@cantire.com](mailto:jumpstart_admin@cantire.com), providing your Province and postal code. We will refer you to a Jumpstart contact who will add the payee to our database on your behalf.

### What do I do if I get an error message saying your postal code does not match when I am applying online?

Please send an email to [jumpstart\\_admin@cantire.com](mailto:jumpstart_admin@cantire.com) with your postal code and Province, along with a brief description of the error you experienced, and we will provide you with access to the electronic application.

QUESTIONS? 1-844-YES-PLAY or email [jumpstart@cantire.com](mailto:jumpstart@cantire.com)

• [jumpstart.canadiantire.ca](http://jumpstart.canadiantire.ca) •